



Ten Oaks

Floor Care Guide



Ten Oaks

Care and Maintenance Guidelines

Regular maintenance is necessary to extend the life-time of your floor. Following our care and maintenance guidelines will help prolong your floor's surface for many years and ensure your warranties.

Preventative Maintenance:

- **NEVER CLEAN OR WET MOP FLOORS WITH WATER!**
- Use interior and exterior doormats at all entrances to collect dirt and moisture and prevent it from being tracked onto your floor.
- Use area rugs made from breathable material in front of kitchen sinks, at pivot points, and in high-traffic areas. Do not use rugs with solid rubber or vinyl backings in order to prevent moisture entrapment.
- Protect your floor from direct sunlight by using curtains and UV resistant film on large windows and glass doors. Area rugs should be moved occasionally as they block sunlight and may give the appearance of discoloration in the floor.
- Keep animal nails trimmed to minimize scratches.
- Avoid walking on your floor with shoes that have heel taps or sharp objects caught in the tread, spike- or stiletto-heeled shoes, heavy boots or cleated shoes.
- Do not roll or slide heavy objects directly on your floor. Use a dolly and protective floor coverings when moving heavy objects on your floor. Carpet or cardboard is not adequate to protect your floor from impressions.
- Place felt floor protectors on all chair and table legs. Replace these floor protectors regularly.
- Keep the relative humidity in your home between 35% and 55%.

Care Tips:

- **NEVER CLEAN OR WET MOP FLOORS WITH WATER!**
- Vacuum or sweep your floor regularly to remove dirt and grit that can be abrasive and cause scratches in the surface of your floor.
- The vacuum head should be a brush or felt, and a wand attachment is preferable. Do not use vacuums with beater bars or hard heads.
- A swivel-head mop with soft cover is recommended for removal of finer particles or grit and dirt that can act like sandpaper to your floor.
- Never use any of the following products (or products similar in nature) on your floor: ammonia-based cleaners, acrylic finishes, wax-based products, detergents, bleach, polish, oil soap, abrasive cleaning soaps, or acidic materials such as vinegar.
- Never apply wax treatments to your urethane-coated floor.
- Spills and tracked-in dirt should be wiped up immediately. For spot cleaning, apply a floor cleaner designed for use on a hardwood floor to a soft, clean cloth, and rub onto spot.
- Regularly clean your floor with a floor cleaner designed for regular use on a hardwood floor. Do not allow excess cleaner to remain on the floor. Excess liquid may damage the floor.
- For stubborn marks or deeper cleaning, use a low-foaming basic cleaning concentrate designated for use on hardwood floors. Apply to a soft, clean cloth and rub onto spot.